Welcome to Heinz Field, which has been designed and built to create a fan-friendly environment for all guests. Information concerning the amenities in and around Heinz Field for people with disabilities is set forth in this guide. For additional information, please refer to the Heinz Field Fan Guide located at http://heinzfield.com/guest-services/game-day-information-downloads/ or, for the University of Pittsburgh's football games, at www.pittsburghpanthers.com/HFGF. More information concerning accessible parking for Heinz Field events can be found at http://www.heinzfield.com/heinz-field-parking/ and the Steelers’ Ticket Office at (412) 323-1200, or, for Pittsburgh parking companies, contact Pittsburgh Parking Corporation’s offices at (412) 233-4455. Guests requiring accessible seating arrangements may also contact Pittsburgh’s Ticket Office at (800) 643-PITT (7488). Ticketing and Accessible Parking

The Steelers’ Ticket Office is located on the east side of Heinz Field adjacent to Gate B. The University of Pittsburgh’s Ticket Office for Pitt football games is located on the east side of Heinz Field adjacent to People’s Gate A East. Both Ticket Offices are easily accessible for guests with disabilities.

Accessible seating for persons with disabilities is available at all levels of Heinz Field, including the Club and Suite levels. Seating platforms located throughout Heinz Field are designed to accommodate persons using wheelchairs and their game-day companions. Additionally, a number of aisle seats are equipped with removable or folding armrests for ease of access.

Please contact Heinz Field Guest Services at (412) 697-7150, press 4, the Steelers’ Ticket Office at (412) 323-1200, or the University of Pittsburgh’s Ticket Office at (800) 643-PITT (7488) to determine whether a given accessible seating location will meet your particular accessibility needs, or to request additional information regarding ticket and seat related issues.

Concessions

All concession stands in Heinz Field are accessible. Accessible concession stands are available on all levels throughout the stadium. Please refer to the Heinz Field Fan Guide and www.heinzfield.com/guest-services for details about the location of all concession stands and public drinking fountains throughout Heinz Field. There are 54 restrooms located throughout Heinz Field. All Restrooms are accessible and have accessible stalls. Please refer to the Heinz Field Fan Guide for further information, including the location of all restrooms throughout Heinz Field.

Restrooms

Accessibility

The Steelers’ Ticket Office at (412) 697-7150, press 4, the University of Pittsburgh’s Ticket Office for Pitt football games, or the University of Pittsburgh’s Ticket Office at (800) 643-PITT (7488) are equipped with removable or folding arm rests. A limited number of wheelchairs are available for transporting guests who are_disabling ticket and seating location issues. Guests can be transported from the gates to their seats. If a guest requests to be transported from the opening of the game, guests must supply their own wheelchairs. Wheelchairs cannot be reserved in advance. The University of Pittsburgh’s Ticket Office assists guests with proper access to and from their seating location at any entrance of Heinz Field. Guests who need assistance should contact a Seat Attendant or visit one of the Guest Services Rooms located throughout the stadium. Guests may then receive wheelchair transportation back to the gate. Wheelchair storage is available at any Guest Services Room. Wheelchairs not in use will be transported from the gates to their seats. If a wheelchair is needed for the duration of the game, please notify the nearest stadium personnel, dial (412) 697-7766, or text 311 to the number 78247.

Assistive Listening Devices

Assistive Listening Devices are available during all major events. Please visit any of the Guest Services locations throughout Heinz Field for assistance.

Service Animals

Heinz Field welcomes guests with disabilities and their service animals. While it is not necessary, we encourage guests with assistance animals to contact Heinz Field Guest Services at (412) 697-7150, press 4 in advance of game-day in order to most appropriately accommodate the needs of the guest and his or her animal.

Contact Information

For any questions you have which are not covered by this Disabilities guide, please refer to Heinz Field’s Fan Guide or please contact Heinz Field Guest Services at (412) 697-7150, press 4, the Steelers’ Ticket Office at (414) 323-1200, or for Pitt football games, the University of Pittsburgh’s Ticket Office at (800) 643-PITT (7488).